

Talk America Services, LLC
PSC No. 1- Telephone
Effective: January 19, 2015

Leaf: 38
Revision: 0
Superseding Revision:

TELECOMMUNICATIONS SERVICES TARIFF

4.0 Services, Rates, and Charges (Cont'd)

4.2.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

4.2.5 Persons and Locations Exempt from All DA Charges

Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to utilize a telephone directory shall be exempt from charges for DA. The Customer must provide Company with certification of this condition. Certification from a doctor, psychologist, psychiatrist, county or state social service agency, or similar person or agency will be acceptable. The exemption is effective prospectively and also retroactively for the month prior to the presentation of the certificate to Company.

4.2.6 Rate

Customers not exempted in Section 4.2.5 will be charged the following rate per call.

	<u>Charge Per Call</u>
Local or Long Distance	
Directory Assistance	\$.01 min/\$2.00 max

Issued by: SVP - Corporate Development and Operations
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