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Talk America Services, LLC

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TELECOMMUNICATIONS SERVICES TARIFF

4.0 Services, Rates, and Charges

4.1 Local Service Overview

4.1.1 Nature of Service

Local Service is a service that allows customers to originate non-toll local calls at locations within the service areas in which Company has been approved for certification for termination within the local calling area (including any applicable EAS areas) of those locations. Subject to service availability and the package selection by the customer, Local Service may include services in addition to those required for completion of non-toll local calls (including services which may not be subject to regulation under this tariff) which are purchased as part of a bundled package.

4.1.2 Availability

Company offers local service in the areas in which it has been certified by the Commission and in which Company has available required network facilities or is able to lease required network facilities to enable the offering of service. Some services and features may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. Company will provide the most feature rich version of a feature in the bundled Local Service package available in a given market depending on network availability or configuration.

4.1.3 Local Service Packages

The standard elements of local line packages consist of local dial tone and unlimited local calling unless otherwise noted in a service specific description. Mandatory extended area service ('EAS') is provided where applicable for the prices set forth in the Rate Tables. For plans that include "Unlimited" calling, there is a cap of 5,000 minutes per month. Exceeding this cap is determined to be not typical residential use and may result in a warning, suspension or termination of services.