

Talk America Services, LLC  
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## TELECOMMUNICATIONS SERVICES TARIFF

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### 2.0 Explanation of Terms and Abbreviations (Cont'd)

#### Rates

The usage amounts billed to customers for regulated services and/or equipment.

#### Service

Any or all service(s) provided by Company pursuant to this tariff or Customer Contract.

#### Suspend or Suspension

To disconnect or impair a service temporarily in order to disable either outgoing or incoming calls or both.

#### Terminal Interface

The method of physical connection between a Company-provided service and a Customer's or User's transmission cable, inside wiring, or terminal equipment.

#### Timely Payment

A payment of the Customer's account made on or before the due date shown on a current bill for rates and charges or by an agreement between the Customer and Company for a series of partial payments to settle a delinquent account.

#### User

A Customer or any other person authorized by a Customer to use service provided to the Customer under a Company tariff.

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