

Talk America Services, LLC
PSC No. 1- Telephone
Effective: January 19, 2015

Leaf: 23
Revision: 0
Superseding Revision:

TELECOMMUNICATIONS SERVICES TARIFF

3.0 General Rules and Regulations (Cont'd)

3.9 Payment for Service

3.9.1 Late Payment Charge

Company may impose a late payment charge, not to exceed the maximum rate as set by the Commission, on any bill not paid by the due date listed on the invoice. Customers are obligated to drop off payment at a designated payment location or mail payment to the address contained on the invoice. Customers shall be responsible for all costs incurred in the collection of unpaid charges or in any other action to enforce payments and/or obligations arising under this tariff. Company will also charge a check service charge if a check tendered for payment is returned to Company as non-sufficient funds (NSF) or is not in acceptable form.

3.9.2 Partial Payment

If a Customer makes a partial payment in a timely manner and does not designate the service for which payment is made, the payment shall first be applied to the undisputed balance for local service, with the remainder applied on a pro rata basis to regulated utility services and toll service. Any remainder will then be applied to deregulated and unregulated services other than toll. Any late payment penalty charge will be applied only to the outstanding balance for utility services.

3.9.3 Collection

No collection efforts other than the rendering of the bill shall be undertaken until the delinquency date. If payment is not received by the due date listed on the bill, Customer may be charged a \$12.00 Collection Fee.

Issued by: SVP - Corporate Development and Operations
4001 N Rodney Parham Rd., Little Rock, AR 72212