

**CENTURYLINK PUBLIC COMMUNICATIONS, INC.**  
**d/b/a CenturyLink**  
**New York P.S.C. No. 1**  
**Effective Date: January 30, 2015**

**Section 3**  
**Leaf No.: 4**  
**Revision: 0**  
**Superseding Revision:**

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**INSTITUTIONAL TELECOMMUNICATIONS TARIFF**

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**DESCRIPTION OF SERVICE**

**3.4 Prepaid Services (Continued)**

**3.4.1 Option A: Debit service (Continued)**

Network usage for a Debit call is deducted from the available usage balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis.

**3.4.2 Option B: Prepaid Collect service**

Prepaid Collect service is available for Called Parties who choose to pay for services through a prepaid arrangement. A Prepaid Collect account is set up by the Company for the Called Party. If the payment into the account is provided via the Called Party's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. The Company does not engage in direct monetary transactions with the Inmate.

The Company's ITS automatically informs the account holder of the available usage balance remaining in the Prepaid Collect account prior to acceptance of the call. Network usage is deducted from the balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

Payments for Prepaid Collect accounts and any available usage balance are refundable upon request, typically after release of the inmate from the Facility. The available usage balance expires six months from the date the last call is made on the Debit or Prepaid Collect account.

Initial or additional deposits to Prepaid Collect accounts may be made through selected retail outlets with which the Company may contract to receive End User payments, or through Western Union, commercial credit card, debit card or e-checks. There is no minimum funding amount. Network usage for Prepaid Institutional Calls is deducted from the available usage balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis.

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