Everglades Technologies, LLC New York P.S.C. Tariff No. 2 Effective: November 23, 2014

SECTION 1 - TERMS AND CONDITIONS (Cont'd)

1.1 PRIVACY PROVISIONS (Cont'd)

C. <u>Protection of Customer CPNI (Cont'd)</u>

- 5. Customer's notices of authorization or de-authorization must be sent to your service or account manager, and must contain the following information:
 - the name, title, postal address, email address, and telephone number of the person authorized or de-authorized
 - that the person is being authorized, or is no longer authorized, (as applicable) to access CPNI
 - the full corporate name of the Customer whose CPNI (and whose affiliates' CPNI) the person can access (or can no longer access as applicable)
- 6. During the Service Agreements, Customer will at all times have designated representatives ("CPNI Authorizers") with the power to authorize Customer representatives to access CPNI under this tariff. Additions or removals of CPNI Authorizers will be effective within a reasonable period after Everglades has received a signed writing of the change, including the affected person(s)' name, title, postal address, email address, and telephone number.
- 7. Customer agrees that it will, consistent with all legal requirements, authenticate as authorized to access CPNI any person it provides with the means to obtain such access. Customer also will upon reasonable request provide to Everglades the identity and contact information for personnel authorized by Customer to access Service and CPNI, as well as any personal with the authority to authorize other personnel to access Service or CPNI. Customer agrees to cooperate with Everglades' reasonable authentication and security procedures for access to CPNI, including, without limitation, password resets and re-authentication of personnel.

Cancelled effective 09/11/2022.