

PSC NO: 4 TELEPHONE  
Citizens Telecommunications Company of New York, Inc.  
d/b/a Frontier Communications of New York  
Initial Effective Date: December 6, 2014

Section: 6    Leaf: 2  
Revision: 0  
Superseding Revision:

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SECTION 6 – MISCELLANEOUS SERVICES

A.     LIFELINE TELEPHONE SERVICE (cont'd)

1.     Description (cont'd)

- e.     Toll blocking functionality is offered at no charge to those Lifeline customers who request this service.
- f.     No customer deposit is required from a Lifeline customer if optional toll blocking is added to the customer's line at no charge.
- g.     Locality charges are waived for Lifeline customers.

2.     Regulations

- a.     These services are restricted to low income residential subscribers. A consumer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or
- b.     To qualify for lifeline service a subscriber must be a recipient of benefits from at least one of the following Entitlement Programs administered by the New York State Office of Temporary and Disability Assistance (OTDA):  
  
Medicaid;  
Supplemental Nutrition Assistance Program (Food Stamps or SNAP);  
Supplemental Security Income (SSI);  
Federal Public Housing Assistance (FPHA);  
Low-Income Home Energy Assistance Program (LIHEAP);  
Temporary Assistance to Needy Families (TANF);  
National School Lunch Program's Free Lunch Program;  
Bureau of Indian Affairs General Assistance;  
Tribally-Administered Temporary Assistance for Needy Families (TTANF);  
Food Distribution Program on Indian Reservations (FDPIR);  
Head Start (If income eligibility criteria are met) or;  
State Assistance Programs (if applicable)
- c.     In addition to meeting the qualifications provided above a qualifying low-income consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline Service.

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