

PSC NO: 4 TELEPHONE
Citizens Telecommunications Company of New York, Inc.
d/b/a Frontier Communications of New York
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Section: 6 Leaf: 12
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SECTION 6 – MISCELLANEOUS SERVICES

E. OPERATOR SERVICES – ALL SERVICE AREAS

1. General

a. Line Status Verification

Upon customer request the operator will verify and provide the line status condition of the requested line. This service is subject to a charge for each request as stated, though no charge will apply for a line status verification when a trouble condition is indicated on the line.

b. Call Interruption

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is stated.

c. Local Operator Assisted Calls

Calls placed through the operator to a station in the same Local Calling Area, are charged at the rates stated. These calls fall into three categories:

1. Local Collect

Operator secures acceptance of charges from the called station by identifying name of calling party.

2. Third Number Billing

Operator secures acceptance of charges which are transferred to a third station.

3. Calling Card Call

Charges for calls are made based on calling card number used to authorize local calls.

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