

PSC NO: 4 TELEPHONE
Citizens Telecommunications Company of New York, Inc.
d/b/a Frontier Communications of New York
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SECTION 1 – BASIC LOCAL SERVICE

A. INDIVIDUAL AND PARTY LINE SERVICE

Individual line service is the grade of exchange service providing a central office line for one subscriber only. Individual line service is furnished as specified in this section.

Party line service is the grade of exchange service providing a central office line for two or more subscribers. Party line service is furnished as specified in this section.

Multi-line service is furnished as specified in this section and is subject to the regulations provided under Construction Charges.

1. Types of Local Service

a. Flat Rate Service

Flat Rate Service is provided at a monthly rate with an unlimited number of calls within a specific local calling area. The local calling area for each exchange is specified in this section. Flat Rate Service is offered on both individual or party line service for residence and business customers.

b. Local Measured Service (LMS)

1. LMS provides an alternative local service to residence customers who make less than an average amount of short duration calls each month. Charges consist of a monthly rate for access to the local network and usage charges for each local call originated and completed within the local calling area. Local usage charges are based upon (1) the number of calls, (2) duration of the call, (3) and time-of-day (including day-of-week).
2. LMS is only available to residence customers with individual line service and where facilities exist to provide LMS.
3. Usage charges will not apply to calls to the Telephone Company Business Office, Repair Service, Directory Assistance or 911 Emergency Service.
4. Seasonal and Vacation Service will not apply to LMS customers, although, LMS can be offered as an alternative to Seasonal and Vacation Service.

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