

PSC NO: 4 TELEPHONE  
Citizens Telecommunications Company of New York, Inc.  
d/b/a Frontier Communications of New York  
Initial Effective Date: December 6, 2014

Section: 3 Leaf: 10  
Revision: 0  
Superseding Revision:

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### SECTION 3 – DIRECTORY LISTINGS

#### B. WHOLESALE LISTINGS (cont'd)

##### 1. Directory Subscriber Listing Information (cont'd)

###### b. General (cont'd)

Directory Database information will be made available, by the Company, to entities requesting directory information solely for the purpose of publishing directories or providing a directory assistance service. Directory Database cannot be resold or reproduced by any entity without the expressed written prior consent of the Company. For certified local exchange carriers, The Company will provide nonpublished customer names, addresses, and telephone numbers, with a notation that the number is nonpublished.

For other entities, The Company will provide nonpublished customer names and addresses, but not telephone numbers, for the purpose of providing directory assistance services. The nonpublished information will be provided subject to the requesting entity's agreement to abide by the Privacy Principles in Case 90-C-0075 and agreement not to use the information for any purpose other than informing directory assistance callers that the customer's telephone number is unlisted.

Directory Database updates will be provided by the Company in a timely manner, to competing providers and other entities as often as the Company updates its own Directory Database.

Directory Database information will be provided in a format as generally used by the Company and as agreed upon between the Company and buyer of the Directory Database. Customized data beyond the Companies general format will require the buyer to incur an additional cost.

###### c. Liability of the Company

The Company will make every effort to ensure accuracy of the Directory Database.

In the absence of gross negligence or willful misconduct, no liability for damages arising from errors in the Database, including errors in the reporting thereof, shall attach to the Company. A listing is considered in error only when it makes it difficult to locate a customer's telephone number.

An address is considered in error only when it shows the customer on the wrong street or wrong community. The customer must notify the Company of an error.

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