

PSC NO: 4 TELEPHONE  
Citizens Telecommunications Company of New York, Inc.  
d/b/a Frontier Communications of New York  
Initial Effective Date: December 6, 2014

Section: 2    Leaf: 3  
Revision: 0  
Superseding Revision:

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SECTION 2 – SERVICE CHARGES

A.      SERVICE CHARGES (cont'd)

2.      Applications (cont'd)

a.      General (cont'd)

6.      If the customer is known to be a credit risk to the Company, payment of service charges may be required before the work is begun.
7.      Residence customers may elect to pay their service connection initial, installation, move, substitution and other non-recurring charges associated with service orders including restoration charges and maintenance service charges in monthly installments for up to a 12 month period. When installment billing is requested, it will be applied to all non-recurring charges associated with a given service order, subject to the following:
  - a.      Installment billing may be used only by residence customers.
  - b.      Charges will be billed in twelve monthly installments unless the customer chooses a shorter payment period.
  - c.      A customer may not pay a portion of the charges and then request installment billing for the remaining charges.
  - d.      More than one installment plan may be in effect for the same customer at the same time. However, only one installment plan for restoration charges may be in effect at the same time.
  - e.      If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill.
  - f.      Installment billing payments will continue even though an account is temporarily suspended.
  - g.      No interest or carrying charges will be applied.

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