

PSC No. 1 - Gas  
Hamilton Municipal Utilities Commission  
Initial Effective Date: September 1, 2014  
Filed in compliance with Commission Order issued April 24, 2014 in C. 13-G-0584.

LEAF 57  
Revision: 0  
Superseding Revision:

XVIII. DISCONTINUANCE OF SERVICE – RESIDENTIAL CUSTOMERS: (Cont'd.)

- i. The Utilities Commission shall not discontinue service to a two-family dwelling that is known by the Utilities Commission to contain residential units where service is provided by a single meter, unless the notices specified in the Public Service Law have been given.
- ii. The utility shall give 15 days' written notice of its intention to terminate, disconnect or suspend service to a two-family dwelling that it knows contains units where service is not metered separately by mailing a copy of the notice to the owner of the premises or to the recipient of the last preceding service bill, mailing or otherwise delivering a copy of the notice to each occupied unit, and, unless precluded by physical circumstances, posting a copy of the notice in a conspicuous place at or within the dwelling.

K. Discontinuance During Cold Weather:

- i. During the cold weather period beginning November 1 of each year and ending April 15 of the following year, the written notices required in Subsections A, B and G shall be provided not less than 30 days before the intended termination.

L. Disconnection During Emergencies:

- i. The Utilities Commission may disconnect service when an emergency may threaten the health or safety of a person, a surrounding area or the Utilities Commission's distribution system. The Utilities Commission shall act promptly to assure restoration of service as soon as feasible. Service will be restored before it may be terminated for any other reason.

M. Termination of Residential Service – Special Procedures:

- i. Special emergency procedures, required by 16 NYCRR Part 11 provide special protections for specified residential customers regarding the termination and restoration of service in cases involving medical emergencies, the elderly, blind or disabled, and terminations during cold weather.

Issued by: Sean Graham, Village Administrator, 3 Broad Street, Hamilton, NY 13346