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PSC NO: 12 GAS LEAF: 427.14 COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 1 INITIAL EFFECTIVE DATE: 11/01/14 SUPERSEDING REVISION: 0

STAMPS:

SERVICE CLASSIFICATION NO. 20 (Continued)

M. OPERATIONS (continued)

2. Gas Delivery Nomination Procedures:

The Gas Delivery Nomination Procedures for all transportation customers are described in the Company's Gas Transportation Operating Procedures Manual, Section IV and Section V, as filed with the Public Service Commission.

3. Communications Protocols:

The Communications Protocols for all transportation customers are described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission. Effective October 2012, the Company will maintain a database of contact information for all of its interruptible customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's interruptible service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Beginning October 2012, the Company will perform an annual communications test during which interruptible and temperature controlled customers will be asked to confirm their contact information.

4. Interruption to Service:

To maintain system reliability, the Company reserves the right to interrupt service to any generator:

- a) That fails to comply with a Company-issued OFO in accordance with Rule II.9.b.
- b) That fails to timely schedule gas supplies for delivery to the Company's city gate in quantities sufficient to support the gas burned at the generator's facility. A generator that schedules gas after it has already commenced operation and has burned Company gas supply in the interim is subject to interruption by the Company.
- c) When deemed necessary, in the Company's sole judgment, to maintain service to firm customers.

Issued by Kenneth D. Daly, President, Brooklyn, NY