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### GENERAL AND LOCAL EXCHANGE SCHEDULE

#### SECTION 6 - RESALE SERVICES, (CONT'D.)

# 6.14 Order Charges/Connection Charges

## 6.14.1 Service Charges

The following service charges apply:

Service Order Charge Record Order Charge Central Office Connection Charge Premise Visit Charge Maintenance Service Charge Moves

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### 6.14.2 Primary Local Carrier (PLC) Change Charge

A PLC Change Charge applies each time an end user changes Customers. This charge is designed to cover administrative costs of changing primary local carriers in Taconic's billing and other systems and databases. The Customer to which the end user is changing is assessed this charge. This charge applies only when moving from one primary local carrier Customer to another while remaining on Taconic facilities.

Rates for Primary Local Carrier (PLC) Change Charge can be found in Section 3.2.4 of this tariff.

# 6.14.3 Unauthorized Order Charge

In the event an end user is changed from one service provider to another without the approval of the end user, the carrier initiating the change shall be levied a penalty per end user. The carrier initiating the change shall have the onus of proving that the change was authorized by the end user.

The Unauthorized Order Charge rate can be found in Section 3.1.4 of this tariff.

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