

Airus, Inc. d/b/a Airus of New York
P.S.C. NO 1 Telephone
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SECTION 4 - INTRALATA TOLL PRESUBSCRIPTION (Cont'd)

4.3 End User/Pay Telephone Service Provider Charge Discrepancy ("Anti-Slamming Measure")

- 4.3.1 When a discrepancy is determined regarding an end user's designation of a preferred IntraLATA toll carrier, the following applies depending upon the situation described:

A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.

When two (2) or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines customer choice.

4.3.2 Verification of Orders for Telemarketing

No ITP shall submit to the Company a PIC change order generated by outbound telemarketing unless and until the order has first been conformed in accordance with the following procedures:

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