

Berkshire Cable Corporation
d/b/a FairPoint Long Distance
PSC No. 1 - Telephone
Effective Date: April 16, 2013

Leaf 25
Revision 0
Superseding Revision:

MESSAGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 3 - GENERAL CLASSIFICATION AND DESCRIPTION OF SERVICE, (CONT'D.)

3.3 Timing of Calls

- 3.3.1 Unless otherwise indicated in this tariff, calls are timed by the Company in six (6) second increments unless otherwise stipulated by the Company in this Tariff. "Ring-busy" and "ring-no-answer" calls will not knowingly be charged to the Customer and if charged in error, will be credited by the Company to the Customer. Timing begins at the "starting event" and ends at the "terminating event," unless otherwise specified. Time between the starting event and the terminating event is the, call duration. The minimum call duration for a completed call is six (6) seconds, unless otherwise specified.
- 3.3.2 The starting event occurs when the Company's terminal experiences an "Incoming Signaling Protocol Successful," i.e., upon the seizure of an inbound trunk.
- 3.3.3 The terminating event occurs when the Company's terminal receives a signal from the Local Exchange Carrier that either the calling party or the called party has hung up.
- 3.3.4 There shall be no charge for unanswered calls. Upon receiving reasonable and adequate notice of billing from a Customer for any such call, the Company may issue a credit in an amount equal to the charge for the call. Calls which are in progress longer than one minute will be presumed to have been answered.
- 3.3.5 Domestic Message Telecommunications Service rates are quoted in terms of initial and additional minutes. The initial minute is the first minute or any fraction thereof after connection is made. The additional minute is each minute or any fraction thereof after the initial minute.
- 3.3.6 The time of day at the calling party rate center determines what Time-of-Day rate period applies.

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