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Berkshire Cable Corporation d/b/a FairPoint Long Distance PSC No. 1 - Telephone Effective Date: April 16, 2013

Leaf 14 Revision 0 Superseding Revision:

MESSAGE TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Service Orders

The Customer must place an Application for Service with the Company to initiate, cancel or change the Services provided pursuant to this Tariff. All Applications for Services must be in writing and provide, at a minimum, the following information:

- 2.4.1 Customer's name (s), telephone number (s) and address(es). In the case of a corporation or partnership, a designated officer or agent shall be named as the contact person for such corporation or partnership.
- 2.4.2 Name (s), address (es) and telephone number (s) of person (s) to whom notices from the Company to the Customer shall be addressed, if different from 2.4.1 above.
- 2.4.3 The amount of toll service usage the Customer was billed for the three (3) months immediately preceding the request for Service if such information is applicable and available.

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