

Citrix Communications LLC
New York P.S.C. No. 1 – Communications
Effective: April 30, 2013

Leaf 51
Revision: 1
Superseding Revision: 0

SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE (Cont'd)

3.3 Supplementary Charges

Customer Requested Due Date Change ^{1, 2}	\$25 per order	R
Customer Requested Expedite ²	\$250 per location	
Cancellation (after 3 business days from order placement) ²	Full NRCs + \$250 per order	
Design Change, DS0/DS1 ²	\$25 per order	R
Design Change, DS3 and higher ²	\$25 per order	R
Administrative Processing ²		

¹ Company Due Date Change Policy - No due date change accepted at or after four (4) days prior to the current due date. If a Customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date without exception.

² For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis, and will be based upon a pass-through of all charges assessed by other providers, and the Company's administrative costs.

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