

Taconic TelCom Corp.
d/b/a FairPoint Long Distance
PSC No. 1 - Telephone
Effective Date: April 22, 2013

Leaf 11
Revision 0
Superseding Revision:

INTRASTATE COMMUNICATIONS SERVICES TARIFF

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Payment and Billing

- 2.7.1 For subscription Customers, service is provided and billed on a billing-cycle basis, beginning on the date that service becomes effective. For casual Customers, service is provided on a per call basis, with billing conducted through credit or calling cards or operator services which are accepted by the Carrier.

Billing is payable upon receipt. Except as specified in section 7(d) below, interest at the rate of 1.5% per billing cycle, or the amount otherwise authorized by law, whichever is lower; will accrue upon any unpaid amount commencing 25 days after rendition of bills. Additional interest charges may be assessed by credit card issuers to the Customer, consistent with an arrangement between the Customer and the credit card company.

- 2.7.2 The Customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, credit or calling cards, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's authorization codes, credit or calling cards, exchange lines, and direct connect facilities are the responsibility of the Customer. All calls placed using direct connect facilities, exchange lines, authorization codes or credit or calling cards will be billed to and must be paid by the Customer. Recurring charges and deposits are billed in advance. The initial billing may, at the Carrier's option, also include one month's estimated usage billed in advance, for business Customers only. Nonrecurring and usage charges, along with any accrued interest, will be billed monthly in arrears.

- 2.7.3 All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Carrier in writing within 30 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Carrier in writing within such 30 day period, unless extraordinary circumstances are demonstrated.

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