d/b/a Lightower Fiber Networks
P.S.C. No. 1 - Communications

Effective Date: March 29, 2013

### 2.8 Late Payment Charges

2.8.1 If any portion of the payment is received by the Company after the due date, or any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be a portion of the payment not received by the due date, multiplied by $1.5 \%$ per month.
2.8.2 Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are bonafide Disputed Amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
2.8.3 Late payment charges do not apply to final accounts.
2.8.4 Collection procedures and the requirement for a Deposit or Advance Payment are not affected by the application of a late payment charge.

### 2.9 Cancellation of Service By Customer

Cancellation of Service by the Customer must be made in writing.
2.9.1 Cancellation Prior to Start of Design of Work or Installation of Facilities

If, prior to cancellation by the Customer, the Company incurs any expenses in installing Service or preparing to install Service that it would not otherwise have incurred, a charge equal to the cost the Company incurred will apply. In no case will this charge exceed the charge for the minimum period of Services ordered, including installation charges and nonrecurring charges, and all amounts others may charge the Company that would have been chargeable to the Customer had Service been initiated.

### 2.9.2 Cancellation Associated with Special Construction

Where the Company incurs an expense in connection with special construction before it receives a cancellation notice, or where special arrangements of facilities or equipment have begun before the Company receives a cancellation notice, a charge equal to the costs incurred applies. In such cases, the charge applies to allow the Company to recover the otherwise non-recoverable costs of engineering, labor, material, equipment and other related expenses.

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