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Light Tower Fiber Long Island LLC d/b/a Lightower Fiber Networks P.S.C. No. 1 – Communications Effective Date: March 29, 2013 Leaf No. 29 Revision: 0 Superseding revision:

## 2.10 Discontinuance of Service and Removal of Accounts

## 2.10.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any Deposit required is not paid, the Company may Suspend Service or Terminate Service until the bill or the required Deposit has been paid.

- (A) The Company shall not Suspend Service for nonpayment of bills rendered for Service, or for failure to post a required Deposit, until:
  - 1. at least five days after written notice has been served personally upon the Customer; or
  - 2. at least eight days after mailing written notice in postpaid envelope to the Customer, addressed to the Customer at the Premises where Service is rendered. Discontinuance of Service for suspected/confirmed fraud will not be subject to the fifteen (15) day advance notice requirement; or
  - 3. at least five days after the Customer either has signed for or refused a registered letter containing written notice addressed to the Customer at the Premises where Service is rendered.
- (B) The Company shall not Terminate Service for nonpayment of bills rendered for Service, or for failure to post a required Deposit, until:
  - 1. at least ten days after written notice has been served personally upon the Customer; or
  - 2. at least thirteen days after mailing written notice in postpaid envelope to the Customer, addressed to the Customer at the Premises where Service is rendered; or
  - 3. at least ten days after the Customer either has signed for or refused a registered letter containing written notice addressed to the Customer at the Premises where Service is rendered.
- (C) Notwithstanding the provisions of this Tariff, the Company shall not Terminate Service that has been Suspended for nonpayment of bills rendered, or for failure to post a required Deposit, until five days after the date on which Suspension of Service shall have occurred.

Issued By: Leslie Brown, Vice President and Deputy General Counsel

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