Clear Choice Telecom Inc. dba "Hello Choice" NY PSC Tariff No. 1 Effective Date: 03/16/2013 Leaf: 30 Revision: 0 Superseding revision:

INTEREXCHANGE SERVICE TARIFF

SECTION 2 RULES AND REGULATIONS

2.11 Interruption of Service

2.11.1 General

It is the obligation of the Customer to notify the Company of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer will ascertain that the interruption is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

2.11.2 Prepaid Calling Card Calls

Credits will not be issued for cut-off, poor transmission, or wrong number.