
INTEREXCHANGE SERVICE TARIFF

SECTION 2
RULES AND REGULATIONS

2.8 Customer Service

2.8.1 General

The Company's name and toll-free number appear on the bill. Customer Service may be contacted in writing at 135 Eileen Way, Syosset, NY 11791. Customers may also contact Customer Service by dialing toll-free 1 (877) 246-4239 (for Prepaid Calling Card Services). For Cardholders subscribing to Prepaid Calling Card Service or travel card service, the toll-free number is printed on the card. For Customers subscribing to other Services, the toll-free number is printed on the Customer's bill.

2.8.2 Billing Inquiries

Billing inquiries may be referred to the Company's customer service organization as indicated in Section 2.8.1 of this Tariff. If the Customer is not satisfied with the resolution of a bill dispute, the Customer may contact the Commission for resolution of the dispute.

2.8.3 Service Difficulties

Service difficulties may be referred to the Company's customer service organization, as indicated in Section 2.8.1 of this Tariff above.

2.9 Cancellation of Service by Customer

A Customer may cancel Service by giving prior written or verbal notice to the Company. Such notice should be addressed to the Company's Customer Service organization at the address specified in Section 2.8.1 of this Tariff.