Clear Choice Telecom Inc. dba "Hello Choice" NY PSC Tariff No. 1 Effective Date: 03/16/2013 Leaf: 8 Revision: 0 Superseding revision:

INTEREXCHANGE SERVICE TARIFF

SECTION 1 TECHNICAL TERMS AND ABBREVIATIONS

AATU: AATU stands for Average Annual Total Usage.

<u>Access Line</u>: An arrangement from a local exchange telephone Company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

ANI: ANI stands for Automatic Number Identification.

Applicant: Applicant is a person or agency requesting the Company to supply service.

Application for Service: The Application for Service is the standard Company order form which includes all pertinent billing, technical, and other descriptive information which will enable the Company to provide a communication service(s) as required.

<u>Authorization Code</u>: A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Authorized User:</u> An Authorized User is a person, firm, corporation or other entity that either is authorized by the customer to receive or send communications or is placed in a position by the customer, either through acts or omissions, to send or receive communications.

<u>Business Customer:</u> A Business Customer is a customer whose use of the services is for a business, professional, institutional, or occupational purpose. Any employee of a Business Customer who subscribes to the service for his or her home telephone will also be classified as a business customer.

CAP: CAP is an acronym for Competitive Access Provider.

<u>Cardholder:</u> Cardholder is the associate member, customer or other individual that uses the Company's Prepaid Calling Card Service.

CLEC: CLEC stands for Competitive Local Exchange Carrier.

Company: Company refers to Clear Choice Telecom Inc.

Commission or ICC: Used throughout this tariff to mean the Alabama Public Service Commission.