

ADVANCED DATA SERVICES

DESCRIPTION OF ADVANCED DATA SERVICES (Continued)

4.1 FRAME RELAY SERVICE (Continued)

(Effective February 15, 2013, Frame Relay Service is no longer available to new customers. See Paragraph 4.1.0 preceding.)

(N)

(N)

B. Optional Features and Functions (Continued)

3. Backup UNI

Backup UNI service is a disaster avoidance and disaster recovery feature that consists of a Primary UNI and a Backup UNI, and incorporates PVC remapping capabilities of the Frame Relay network. The Primary UNI is terminated at the primary Customer host location and in normal operation serves PVCs between the primary host location and various Customer remote locations. A second UNI, which is designated by the Customer as a Backup UNI, is installed and terminated at the customer's backup host location. During normal operations no PVCs are mapped to the Backup UNI. The Customer will be required to purchase both UNIs. In the event of a Primary UNI, primary digital access line or, Customer primary host location failure, the predefined PVC configuration can be remapped to the Backup UNI at the Customer's request. Upon restoral of the Primary UNI service the Customer must contact the Company to initiate remapping of PVCs from the Backup UNI back to the Primary UNI. A Backup UNI, which may serve as a backup to one or more Primary UNIs, can only backup one Primary UNI at a time. A Backup UNI must be the same port speed or greater than the Primary UNI(s).

A Customer ordering Backup UNI service is responsible for the following:

Determining network configuration before and after the activation of Backup UNI service.

Providing the Company with the appropriate information required for joint development of the Backup UNI database.

Maintaining its own port configurations and router tables (for seamless changes from the Primary UNI to the Backup UNI, the Customer must use the same addressing scheme on routers connected to the primary and backup sites).

Contacting the Company to request all activations and deactivations of Backup UNI service.

Providing assistance, as requested by the Company, in the implementation and execution of the Customer's activation/deactivation of Backup UNI service.