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INITIAL EFFECTIVE DATE: APRIL 1, 2013 SUPERSEDING REVISION: 2

STAMPS: Issued in Compliance with Order of PSC in Case 12-E-0201 issued March 15, 2013

GENERAL INFORMATION

39. RETAIL ACCESS PROGRAM (Continued)

39.11 BILLING BACKOUT CREDIT AND BILLING CHARGES

39.11.1 A customer who receives electric service from an ESCo and receives a consolidated bill from either the Company or the ESCo will receive a Billing Back out Credit as described in the chart below. If the consolidated bill is issued by the Company, the ESCo will pay the Billing Charges described in the chart. The following chart sets forth the Customer Billing Backout Credits and ESCo Billing Charges.

Type of Customer	Type of ESCo Service	ESCo Billing Charge	Customer Backout Credit
Electric Only	ESCo Supplies Electric	\$1.24	\$1.24
Dual Gas &			
Electric	ESCo Supplies Electric	\$0.62	\$0.62

39.12 ACCOUNT SEPARATION FEE

39.12.1 If a combination service customer chooses to receive a consolidated bill from an ESCo, but chooses to receive gas and electricity supply service from two different suppliers (Company or ESCo), the combination account will be separated into separate gas and electric accounts with a single bill (delivery and supply) rendered for each account.

39.12.1.1 The party requesting the enrollment or change in billing arrangement that initiates the account separation of a combination account will be charged a fee of \$25.46 to separate the account. This fee shall cover the one-time cost of recombining the separate accounts if required in the future.

39.13 COMPANY INVOICES

39.13.1 Appendix A, Section 7 of the UBP establishes procedures for charges for services provided by the Company directly to an ESCo or Direct Customer.