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STAMPS: Issued in compliance with order in Case No. 12-G-0202 dated March 15, 2013

## GENERAL INFORMATION

## 28. TRANSPORTATION AND AGGREGATION OPTIONS: (continued)

- 28.2 Existing customers receiving service under Service Classification No. 2 with an annual use of 35,000 therms or less (based on actual twelve-month historic data), who wish to participate in a transportation program must participate in Monthly Balancing as per the terms of Service Classification No. 11.
- 28.3 Existing customers receiving service under Service Classification No. 2 with annual use greater then 35,000 and less then 50,000 therms (based on actual twelve-month historic data), who wish to participate in a transportation program, may join in Monthly Balancing or become a direct customer as per the term of Service Classification No. 11.
- 28.4 Existing customers receiving service under Service Classification No. 2 with an annual use greater then 50,000 therms (based on actual twelve-month historic data), who wish to participate in a transportation program will be converted to service under Service Classification Nos. 7, 5 or 8 based on qualifying usage levels. These customers will have the option of electing to participate in a balancing pool or become a direct customer in either Monthly Balancing or Daily Balancing.
- 28.5 Existing customers receiving service under Service Classification No. 3 who wish to participate in a transportation program will be converted to service under Service Classification Nos. 5, 6 or 8 based on qualifying usage levels. These customers will have the option of electing to participate in a balancing pool or become a direct customer in either Monthly Balancing or Daily Balancing.
- 28.6 Existing customers receiving transportation service under Service Classification No. 7 will have the option of electing to participate in a balancing pool or become a direct customer in either Monthly Balancing or Daily Balancing. Customers designated as human needs who participate in Daily Balancing must certify 100% dual fuel capability or alternately certify that they maintain, or have continuous access to, five (5) winter months (November March) of primary firm capacity from a receipt point, acceptable to the Director of Gas Supply, into the Company's east/west city gate, as applicable, sufficient to meet the customers' Maximum Peak Day Quantity.
- 28.7 Existing customers receiving transportation service under Service Classification No. 5 will have the option of electing to participate in a balancing pool or become a direct customer in either Monthly Balancing or Daily Balancing. Customers designated as human needs who participate in Daily Balancing must certify 100% dual fuel capability or alternately certify that they maintain or have continuous access to five (5) winter months (November March) of primary firm capacity from a receipt point, acceptable to the Director of Gas Supply, into the Company's east/west city gate, as applicable, sufficient to meet the customers' Maximum Peak Day Quantity.
- 28.8 Existing customers receiving transportation service under Service Classification No. 6 will have the option of electing to participate in a balancing pool or become a direct customer under Daily Balancing as set forth in Service Classification No. 11.
- 28.9 Existing customers receiving transportation service under Service Classification No. 8 will have the option of participating in a balancing pool or become a direct customer under Daily Balancing as set forth in Service Classification No. 11.

Issued By: Kenneth D. Daly, President, Syracuse, New York