

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 04/01/13  
STAMPS: Issued in compliance with order in Case No. 12-G-0202 dated March 15, 2013

LEAF: 189  
REVISION: 7  
SUPERSEDING REVISION: 5

### **SERVICE CLASSIFICATION NO. 11**

#### **OTHER BILLING, COLLECTION SERVICES, AND CHARGES: (continued)**

2. Billing Questions and Disputes:
  - A. All questions concerning invoices shall be directed in writing to the Company's designated department, which will direct such inquiries to the Company's cognizant representatives who will explain how the invoice amounts were determined.
3. Charges to Marketers/Direct Customers from the Company. The Company will charge Marketers/Direct Customers for the following:
  - A. Monthly Cashout of Imbalances pursuant to Rule 29, Forced Balancing OFO Charges, Capacity Release True-Up Charges, and Monthly Balancing Charges.
  - B. Late payment charges, at a rate of 1.5% per month, applicable to all overdue billed amounts, including arrears and unpaid late payment charges and to underbillings, as determined through the Dispute Resolution Process set forth in the Uniform Business Practices set forth in the currently effective UBP Addendum. Interest on the latter is payable only when associated with a finding of deficiency on the part of the party holding the funds determined to be due the other party.
  - C. Additional historical customer usage, billing and credit information available upon request under this Service Classification.
  - D. Other rates and charges approved by the PSC and set forth in the Company's Tariff, including, but not limited to transportation or distribution rates, miscellaneous surcharges and taxes.
  - E. Marketer Initiated Disconnect Charges:
    1. When the Company disconnects a gas service to a customer for non-payment of commodity charges initiated by a Marketer, a disconnect charge will be assessed. The charge applicable to all Marketers will be \$46.00.
    2. When the Company disconnects gas service to a customer for non-payment of commodity charges initiated by a Marketer and disconnects the same customer for non-payment of delivery charges for the utility, the charges in 3.E.1. will be reduced by 50 percent.

Issued By: Kenneth D. Daly, President, Syracuse, New York