

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: May 23, 2013

Leaf: 73
Revision: 1
Superseding Revision: 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES

3.3.4 Operator Services

A. General

1. Calls may be completed or billed with live or mechanical assistance by the Company's operator center.
2. Calls may be billed collect to the called party or to the originating line. Calls may be placed on a station-to-station basis, or to a specified party (Person-to-Person) or designated alternate.
3. Charges for operator services will be credited to the Customer for calls completed to a wrong number, for incomplete connections, or for calls with unsatisfactory transmission.
4. When the Customer requests an operator to dial the called number, an Operator Dialed Surcharge will apply in addition to the applicable Service charge as set forth below.

B. Rates and Charges

1. Per Call Service Charges

	<u>Residential</u>		<u>Business</u>	
	<u>1st</u>	<u>Each Addl</u>	<u>1st</u>	<u>Each Addl</u>
	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>	<u>Min.</u>
Station-to-Station				
Local:	\$1.99 (R)	\$0.00 (R)	\$2.50	\$0.37
Intrastate:	\$12.50	\$0.00 (R)	\$12.50	\$0.37
Person-to-Person				
Local:	\$2.75 (R)	\$0.00 (R)	\$5.00	\$0.37
Intrastate:	\$12.50	\$0.00 (R)	\$12.50	\$0.37

2. Operator Dialed Surcharge

Residential	\$0.00 per call (R)	(T)
Business	\$2.50 per call	(T)
3. Busy Line Verification Service Charge

\$5.53 per call

4. Emergency Interrupt Service Charge

\$8.46 per call

Issued By: Julie P. Laine, Secretary
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