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PSC NO: 7 - TELEPHONE  
Sprint Communications Company L.P.  
Effective Date: 07/01/13

Leaf: 7.4  
Revision: 1  
Superseding Revision: 0

## TELECOMMUNICATIONS RELAY SERVICE

### 1. GENERAL (Continued)

#### 1.1 Caption Service (Continued)

##### 900 Pay-Per-Call

To make a 900 call the CTS user must first call CapTel customer service and arrange to approve the line to make 900 calls. After that is arranged, 900 numbers may be accessed and captioned via a CapTel phone.

##### Operator Calls

Dial "O" operator calls by default will terminate to the state default LD Operator instead of your local phone company operator. To select an Operator of your choice, call CapTel and pre-subscribe to an IXC. Once pre-subscribed, Dial "O" calls will route to your appropriate LD Operator. (T)

##### Long Distance Calls

Long distance calls made with a CapTel Phone will be charged. These charges will be billed by your pre-subscribed long distance carrier. If no pre-subscription is selected, the long distance calls will default to Sprint as the carrier.

##### Billable Calls

Regional Toll calls and Message Unit Calls are not billable with the initial offering of CapTel Captioned Service. Billable calls will include all calls that exceed a 40 mile radius from the original call location.

Incoming calls to a Captioned Phone will require the caller to dial the Captioned Telephone Center first by calling 877-243-2823 and at the automated voice prompt, dial the 10 digit number of the CTS user. Callers can also dial 711 and have the NY Relay complete the call to the CTS user. Compensation to the contract provider for CTS will only be for calls originating and terminating within New York State. (T)

Issued in Compliance with order in 12-C-0257, dated December 19, 2012 (T)

Issued by: State Tariffs, Overland Park, Kansas

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