

PSC NO: 7 - TELEPHONE  
Sprint Communications Company L.P.  
Effective Date: 07/01/13

Leaf: 32  
Revision: 2  
Superseding Revision: 1

## TELECOMMUNICATIONS RELAY SERVICE

### 6. COMPENSATION TO TRS PROVIDER (Continued)

#### 6.1 Amount of Compensation for Billed CMOU's

Payment will be made based upon the dollar amount agreed to between the TRSP and TAFNY and the PSC at the time the TRSP was awarded the services. That dollar amount per CMOU will remain confidential between TAFNY, the PSC and the TRSP, subject to any requirement of law. (T)  
(T)

The CMOU will also be subject to a monthly discount based on the following:

- a. Full payment per CMOU when average monthly average Call Duration is 4.5 and 5.0 minutes or less.
- b. Payment per CMOU reduced by 10% when monthly average Call Duration is between 5.0 and 6.0 minutes.
- c. Payment per CMOU reduced by 25% when monthly average Call Duration is 6.1 minutes or greater.

#### 6.2 Right to Terminate TRSP for Failure to Meet Standards

When Average Call duration exceeds 6.0 minutes for two consecutive months, TAFNY and the PSC reserve the right to cancel and nullify the Tariff agreement with the TRSP as a violation of service criteria. The same cancellation policy holds true for two consecutive months in which customer complaints or Answer Time Results exceed the limits of this Tariff. (C)

The same cancellation policy holds true for two consecutive months in which complaints or Answer Time results exceed the limits of this Tariff or the TRSP fails to comply with any material obligation or performance requirement set forth in this Tariff. Prior to such revocation and cancellation, the provider will be given thirty (30) days' notice and an opportunity to contest such revocation and cancellation. (C)

Issued in Compliance with order in 12-C-0257, dated December 19, 2012 (T)

Issued by: State Tariffs, Overland Park, Kansas (T)