
PSC NO: 7 - TELEPHONE
Sprint Communications Company L.P.
Effective Date: 07/01/13

Leaf: 29
Revision: 1
Superseding Revision: 0

TELECOMMUNICATIONS RELAY SERVICE

5. CUSTOMER BILLING

The following regulations apply to customer billing on calls made through the New York Relay Service.

5.1 Intrastate Long Distance and Toll Call Billing

Intrastate inter and intra-LATA calls placed through the TRS are billed at no more than the rate that would apply if the calls had been placed without the use of the TRS Center. This rate includes any applicable discounts offered to TTY users by the TTY user's long distance carrier or by the local Telephone Company for an intra-LATA toll or local call. All charges to the calling customer must state on the bill that this was a TRS call.

5.2 Interstate Call Billing

Interstate TRS calls fall under FCC regulations but are expected to be the same as those shown for intrastate as shown in 5.1 above. All interstate and intrastate calls will be handled at the same TRS site with access via the existing 711 or toll-free numbers.

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5.3 Billing for Long Distance Services

The TRSP must supply the necessary network connections and signaling information to allow NYRS callers to select his or her preferred carrier of choice in compliance with the standards accepted by the Alliance for Telecommunications Industry Solutions (ATIS) titled "ATIS-0300084, Telecommunications Relay Service" (July 2006) for other carriers to accurately bill and rate NYRS calls, including any TRS or TTY discounts offered by the carrier.

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To choose a Carrier, the caller can request the Carrier selection on a per call basis by informing the RO or have the choice put in his or her Customer Profile at the TRSC.

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Issued in Compliance with order in 12-C-0257, dated December 19, 2012

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Issued by: State Tariffs, Overland Park, Kansas

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