
PSC NO: 7 - TELEPHONE
Sprint Communications Company L.P.
Effective Date: 07/01/13

Leaf: 20
Revision: 2
Superseding Revision: 1

TELECOMMUNICATIONS RELAY SERVICE

4. TRS TECHNICAL OPERATION REQUIREMENTS

This section of the tariff lists and describes the specific operational functions performed by the TRS. The operational functions listed here are the elements, which will be evaluated as technical service criteria, binding under the life of this Tariff. The categories of functions are as follows:

4.1 Mandatory

Items 4.2 to 4.22 are specific operational functions or requirements that are offered by the TRSP as part of their service. Failure to provide any of the mandatory requirements will automatically violate the tariff when the failures result in excessive complaints.

4.2 Number Requirements

All references to 800, 888, 877, 711 and 900 numbers in this tariff are the responsibility of the TRSP and are included in the CMOU price. (T)
(T)

4.3 Location

A primary location in Syracuse, NY with a sufficient number of ROs available to handle an average of 80% of daily traditional TRS calls for the New York Relay. (T)
(T)
Other TRSC sites in NY or any state can handle 20% of the calls including Captioned Telephone Service and all Spanish or Speech to Speech Relay calls.

4.4 Hours of Operation

The Relay Service is operational with full service 24 hours per day, every day of the year.

Issued in Compliance with order in 12-C-0257, dated December 19, 2012 (T)

Issued by: State Tariffs, Overland Park, Kansas
