

---

PSC NO: 7 - TELEPHONE  
Sprint Communications Company L.P.  
Effective Date: 07/01/13

Leaf: 21  
Revision: 1  
Superseding Revision: 0

## TELECOMMUNICATIONS RELAY SERVICE

### 4. TRS TECHNICAL OPERATION REQUIREMENTS (Continued)

#### 4.5 Call Carriage

The Relay Center processes all New York State intrastate calls under terms of this PSC Tariff. Interstate calls are the responsibility of Interexchange Carriers (IXC) according to FCC directives and are not part of this Tariff. However, customers can dial 711 or 800 type numbers for access to both intra and interstate calls from the same TRSC established in this Tariff.

(T)

(D)

(D)

#### 4.6 Intrastate

Intrastate inter-LATA calls must be in compliance with all applicable regulations, throughout the life of this Tariff.

#### 4.7 Providing Qualified Staff

The TRSP provides training to ensure that ROs effectively meet the specialized communications needs of individuals who are deaf, hard of hearing or have a speech disability. ROs have competent skills in typing, grammar, spelling, interpretation of typewritten ASL, and familiarity with hearing loss or a speech disability culture, language and etiquette. The TRSP also complies with all federal, state and local equal opportunity laws including but not limited to Executive Order 11758, dated January 15, 1974, and Part 60-741 of the Code of Federal Regulations.

(T)

(T)

Issued in Compliance with order in 12-C-0257, dated December 19, 2012

(T)

Issued by: State Tariffs, Overland Park, Kansas

(T)