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PSC NO: 7 - TELEPHONE Leaf: 25 Sprint Communications Company L.P. Revision: 1 Effective Date: 07/01/13 Superseding Revision: 0 TELECOMMUNICATIONS RELAY SERVICE 4. TRS TECHNICAL OPERATION REQUIREMENTS (Continued) 4.9 Confidentiality of Calls (Continued) Other Profile Use: The aforementioned Customer Profile can contain certain information provided by the LEC's, CLEC's or IXC's including: (T) (D) (D) a. Blocking requests for harassing calls when provided through Auxiliary Relay (T) Service, TRSP Customer Service and, or local police. b. Any normal Customer Profile requests as described above, when provided by (T) Auxiliary Relay Service. Data required to satisfy a customer complaint when requested by Auxiliary Relay Service and consistent with privacy issues described in this section. All profile data is considered State property to be given to a new TRSP upon (T) expiration of this Tariff. 4.10 Emergency Calls 911 type emergency calls should be dialed directly but under current FCC requirements, the NYTRS has satisfactory procedures for receiving, transmitting and tracking emergency calls. The ROs are trained to forward such calls to the (T)

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appropriate Public Service Answer Point (PSAP). An emergency plan satisfactory to the LEC'S was made available to TAFNY prior to the service date. This plan

includes a 911-type database to permit the RO to direct an emergency

call to an appropriate PSAP (as directed by the FCC). At the end of the tariff period, the TRSP shall transfer the NY 911 database to the future TRSP unless the information is deemed proprietary or the intellectual material of another party.