ALEC, LLC d/b/a ALEC Telecom, LLC New York PSC No. 1 – Telephone

Effective: August 24, 2013

Leaf 42 Revision: 0 Superseding Revision:

SECTION 2.0 - REGULATIONS (Cont'd)

2.6 Allowances for Interruption in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 General

- A. A credit allowance will be give when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of failure of a component furnished by the Company under this rate sheet.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative, and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is inoperative.