
SECTION 5.0 — MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.1 Service Order and Change Charges (Cont'd)

5.1.2 Change Order Charges

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Custom Calling Feature Change Order — applies when a Customer requests a change, adding or removing a custom calling feature.

Telephone Number Change Order — applies to each telephone number change request/order.

Listing Change Charge — applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.