ALEC, LLC d/b/a ALEC Telecom, LLC New York PSC No. 1 – Telephone

Effective: August 24, 2013

Leaf 95 Revision: 0 Superseding Revision:

SECTION 5.0 —MISCELLANEOUS SERVICES AND RATES (Cont'd)

5.7 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption and is performed once the line status has been determined through the Busy Line Verification process.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Busy Line Verification, each occasion

Per Call

Minimum: \$1.00

Maximum: \$3.00

Emergency Interruption Minimum: \$1.50 Maximum: \$4.00

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