AT&T Communications of New York, Inc. P.S.C. No. 24 -- Telephone Residential Local Exchange Services Effective Date: December 20, 2013 Section 5 Leaf No. 37 Revision: 1 Superseding Revision: 0

## SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

## 5.9 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

## 5.9.1. General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed. No charge applies for calls to the 911 (C) number.