

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 04/01/14

Leaf: 27.1  
Revision: 0  
Superseding Revision:

## GENERAL INFORMATION

### 2. How Service May Be Obtained: (Cont'd.)

#### I. Application for Service (Cont'd.)

#### (2) Non-Residential (Cont'd)

##### (a) Application

- (iv) Fulfill any applicable requirements of 16 NYCRR 98 and 99; and
- (v) make full payment for all amounts due and payable which are not either the subject of a pending billing dispute (pursuant to 16 NYCRR 13.15) or of an existing Deferred Payment Agreement that is in good standing. This includes:
  - (aa) Service provided and billed in accordance with 16 NYCRR 13.11 to prior accounts and current accounts in the applicant's name or other accounts for which the applicant is legally responsible; or
  - (bb) other tariff fees, charges, or penalties;
  - (cc) Any reasonably chargeable material and installation costs relating to temporary or permanent line or main extensions or service laterals as authorized under 16 NYCRR 98 and required by the Company's tariff, provided these costs are itemized and given to the applicant in writing;
  - (dd) Any special services as applicable under the Company's tariff, provided the charges are itemized and given to the applicant in writing; or
  - (ee) a security deposit, if requested by the Company in accordance with Rule 4.L

The Company shall provide service to any accepted applicant whose application for service was previously denied solely for failure to make full payment as provided in 2.H.(2)(a)(v) above, as soon as reasonably possible, but no later than three business days, or such later time as may be specified by the applicant, after payment is made, or ten calendar days after receipt of the original application, whichever is later, except as provided in Rule 2.H. (2)(c).

The Company shall advise any applicant who submits an incomplete application, in writing and within three business days of the receipt of the application, of the information and/or documents that must be submitted in order for the application to be considered complete. Such notice shall not itself be considered a denial of the application.

##### (b) Former Indebtedness Paid -Non-Residential:

If a non-residential applicant or customer who is indebted to the Company attempts by some agency, relationship, or otherwise, to obtain service, the Company reserves the right to refuse service until full payment is made of all money due which are not either the subject of a pending billing dispute or of an existing deferred payment agreement that is in good standing, including:

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