

XO Communications Services, LLC
New York PSC – Tariff No. 2 - Telephone
Effective Date: September 20, 2013

Leaf 107
Revision: 0
Superseding Revision:

INTRASTATE ACCESS SERVICES TARIFF

SECTION 6 - RATES AND CHARGES, (CONT'D.)

6.2 Special Access Service (Cont'd)

6.2.6 Service Calls

When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time Company's personnel are dispatched to the Customer Premise until the work is completed.

6.2.6.1 Service Call Charge Rates

Per hour rate

Normal Business Hours

(Monday - Friday 8:00 am - 5:00 pm)

Per site visit	\$0 - \$250
And Per Hour, billed in fifteen (15) minute increments, per technician, Plus materials	\$0 - \$250

After Normal Business Hours

Per site visit	\$0 - 250
And Per hour, billed in fifteen (15) Minute increments, per technician, Plus materials	\$0 - 250

Issued by: Kelly Faul – Regulatory Affairs Director, Herndon, VA