

XO Communications Services, LLC
New York PSC – Tariff No. 2 - Telephone
Effective Date: September 20, 2013

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Revision: 0
Superseding Revision:

INTRASTATE ACCESS SERVICES TARIFF

**SECTION 3 - ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE,
(CONT'D.)**

3.2 Access Order (Cont'd)

3.2.3 Cancellation of an Access Service Request:

A Customer may cancel an ASR for the installation of Switching Access Service at any time prior to notification by the Company that service is available for the Customer's use. If the Service is being provided without an ASR, a Customer may cancel the Service at any time prior to use of the Service. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order or service is to be canceled. The verbal notice must be followed by written confirmation within 10 days. A Customer may negotiate an extension of the service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than 30 calendar days. On the 31st day beyond the original service date, the ASR will be canceled and the appropriate Cancellation Charge will be applied.

Except as stated herein, Cancellation Charges will apply as specified in Section 6.3.3.3.

Issued by: Kelly Faul – Regulatory Affairs Director, Herndon, VA