

XO Communications Services, LLC
New York PSC – Tariff No. 2 - Telephone
Effective Date: September 20, 2013

Leaf 73
Revision: 0
Superseding Revision:

INTRASTATE ACCESS SERVICES TARIFF

**SECTION 3 - ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE,
(CONT'D.)**

3.2 Access Order: (Cont'd)

3.2.3 Cancellation of an Access Service Request: (Cont'd)

If the cancellation occurs prior to the Company's receiving the ASR or prior to use of the Service, no charges shall apply.

A Customer may cancel an ASR for the installation of Special Access Service without incurring a charge at any time prior to the acceptance of a Negotiated Interval Service Date by the Customer. Cancellation Charges will apply for Special Access Service if the Customer cancels more than 48 hours after the Application Date. Cancellation Charges for Expedited Orders will be applied for any order canceled from the Application Date forward.

If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring cancellation charges.

Issued by: Kelly Faul – Regulatory Affairs Director, Herndon, VA