

XO Communications Services, LLC
New York PSC – Tariff No. 4 - Telephone
Effective Date: September 20, 2013

Leaf 306
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

6.0 CATEGORY 2 SUPPLEMENTAL SERVICES, (Cont'd.)

6.19 SUPPLEMENTAL CHANGE CHARGE

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00-\$100.00	\$0.00-\$250.00	\$0.00-\$500.00
\$501.00 to \$2,000.99	\$0.00-\$100.00	\$0.00-\$500.00	\$0.00-\$875.00
\$2,001.00 and Up	\$0.00-\$100.00	\$0.00-\$750.00	\$0.00-\$1,250.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date an expedite charge may also apply as outlined in Section 10.2.

Issued by: Kelly Faul – Regulatory Affairs Director, Herndon, VA