

Verbal Telecard Inc. dba VTC  
P.S.C. NO 1 TELEPHONE  
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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.14 EMERGENCY/ CRISIS/ DISASTER RESTORATION AND PROVISIONING -  
TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2.14.3 TSP Request Process – Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 214.2.a. -- 2.14.2.e above for restoration priority assignment except for the following differences. The user should:

- a. Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 214.2.a. above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
- b. Verify that the Company cannot meet the service due date without a TSP assignment.
- c. Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.