# ACCESS SERVICE 

## 2. RULES AND REGULATIONS (Cont'd.)

### 2.18 Payment Arrangements, (Cont'd.)

### 2.18.2 Billing and Collection of Charges, (Cont'd.)

Amounts not paid within 30 days after the date of invoice will be considered past due. The Company will assess a late payment charge equal to $1.5 \%$ per month for any past due undisputed balance that exceeds 30 days. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.

If a service is disconnected by the Company in accordance with Section 2.5.3 following and later restored, restoration of service will be subject to all applicable installation charges.

The Customer shall notify the Company of any disputed items on an invoice within 90 days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedures.

### 2.18.3 Refusal and Discontinuance of Service

A. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
B. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

