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ACCESS SERVICE

4. SWITCHED ACCESS SERVICE (Cont'd)

- 4.5 Obligations of the Telephone Company (Cont'd)
 - 4.5.2 Design and Traffic Routing of Tandem Switched Trunks

For Tandem Switched Access Service when ordered in busy hour minutes of capacity, the Telephone Company shall design and determine the selection of facilities from the access tandem to the subtending end offices. The Telephone Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Telephone Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment. Selection of facilities and equipment are based on standard engineering methods and available facilities and equipment. If the customer desires routing or directionality different from that determined by the Telephone Company, the Telephone Company will work cooperatively with the customer in determining the directionality of the service.

For Tandem Switched Trunks, the customer desired directionality and/or traffic routing of the Switched Access Service between the customer's premises or a collocated interconnection location and the entry switch are specified on the customer's order for service. Additionally, for Feature Group B the customer may order the optional feature Customer Specification of Local Transport Termination.

4.5.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Telephone Company through its own service evaluation routines, may also be made available to the customer based on previously arranged intervals and format. These data provide information on overall end-to-end call completion and non-completion performance, e.g., customer equipment blockage, failure results and transmission performance. These data do not include service performance data which are provided under other tariff section, e.g., testing service results. If data are to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.