

TelCove Operations, LLC
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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 TelCove Centrex-Type Service Feature Groups (Cont'd)

a. Standard Features Package

These common "core" features are offered to all TelCove Centrex customers at no extra charge. They are included automatically.

- Automatic Callback Calling allows a subscriber to camp on a busy line for up to 30 minutes. When the lines of both the subscriber and the called party are idle, automatic callback calling alerts the subscriber with a distinctive ring.
- Call Forwarding Variable, when activated by the subscriber, forwards all calls placed to the subscriber's line to another subscriber specified number.
- Call Hold allows the subscriber to put an in-progress call on hold, then to place another call.
- Call Transfer allows a station line to transfer an established call to another station line inside or outside the customer group.
- Direct Inward Dialing allows incoming calls from the exchange network to reach a specific station line without attendant assistance.
- Direct Outward Dialing allows a station line to place external calls to the exchange network without attendant assistance.
- Directed Call Park allows a station line to park a call against another station line in the customer group, or to its own station line. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.
- Directed Call Pickup Without Barge-In
- Per Call Privacy prevents the station line name and number from appearing on the called party's Caller ID telephone or display unit. Must be activated prior to each outgoing call.
- Station to Station Dialing allows a station line to complete calls to other station lines within the customer group without the assistance of an attendant, usually by dialing 4 digits.
- Three Way Calling allows a station line to add a third party to an existing two-party call.
- Touch Tone - Dual tone Multi-Frequency or DTMF. Each button on a touch tone telephone set will produce a unique, simultaneous combination of two different tones, one high frequency and one low frequency.

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