

TelCove Operations, LLC
NY P.S.C. Tariff No. 1
Initial Effective Date: January 13, 2017

Leaf: 127
Revision: 0
Superseding Revision: 0

Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.3 TelCove Centrex-Type Service Feature Groups (Cont'd)

c. Optional Chargeable Features Package

- Remote Access to Call Forwarding Variable enables the subscriber to activate and de-activate Call Forwarding Variable from a line other than the subscribing line, using a PIN and following voice prompts. Requires Call Forwarding Variable on the subscriber's line.
- Secondary – Only Telephone Number – A telephone number which does not have its own facilities, but uses the facilities of a primary directory number.
- Six-Way Calling allows a station line to establish a conference call of 4-6 conferees without the assistance of the attendant.
- Time of Day Network Class of Service Routing provides dynamic class-of-service (COS) values based on the time of day, day of week, or week of year.
- Uniform Call Distribution (UCD) is a multi-line hunt feature. A UCD is designed to deliver a more equitable distribution of incoming calls to all stations in the multi-line hunt group than other hunting options. A UCD group is assigned a directory number specific to the UCD group, but not specific to any station within the UCD group. Calls to the UCD directory number are directed to the station next on the UCD group list after the last station to answer a call directed to the UCD directory number. If that station is busy, the call routes to the next station in the multi-line hunt group list, and so on. When the hunt reaches the end of the list, the hunt continues with the first station on the list until the original station is reached. If no stations are idle, queueing is available; see Queue Slot below.
- Queue Slot provides a queueing or "waiting area" for calls directed to a multi-line hunt group that has no idle stations. The size of the queue is equal to the number of queue slots purchased by the customer. Queued calls are directed to the next idle station on a first in, first out basis. Queued callers will hear ringing. Messages or music for queued callers is available with customer-provided equipment. If all stations are busy and the queue is full, the caller will hear a busy signal.

[x] Service offerings listed herein are classified as "grandfathered". Grandfathered services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offerings were not grandfathered. No new installations for these services will be made. Existing customers may remain with the service unless the company provides thirty (30) days written notice that the service will be discontinued. Grandfathered services with no subscribers will be removed from the tariff with prior Commission Approval.

By: General Counsel – Regulatory Policy
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Cancelled effective 03/11/2021.