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TelCove Operations, LLC

NY P.S.C. Tariff No. 1

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 CENTREX-TYPE SERVICE (Cont'd)

5.3.2 Legacy Centrex-Type Service Features (Cont'd)

R. Call Waiting Originating allows the subscriber to apply call waiting treatment to a busy called line for the duration of the call attempt. Use is restricted to the subscriber's inter-terminal group.

S. Call Hold

Call Hold allows the subscriber to put an in-progress call on hold, place a second call and conduct a private conversation that the first caller can't hear, disconnect from the second call, then return to the original call.

T. Call Transfer

Call Transfer allows the subscriber to transfer an in-progress call to another line. Use is restricted to the subscriber's intra-terminal group.

U. Automatic Callback Calling

When a subscriber reaches a busy line, Automatice Callback Calling can be invoked with a dialed code to camp on to the busy line for up to 30 minutes and to alert the subscriber when that line becomes idle. This is not the same as Automatice Callback, and Advanced Custom Calling feature.

V. Hot Line

A Hot Line Circuit automatically connects to a pre-determined number when the hot line phone goes off the hook.

By: General Counsel – Regulatory Policy 1025 Eldorado Boulevard Broomfield, CO 80021